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UNITED STATES DISTRICT COURT
IN THE EASTERN DISTRICT OF MICHIGAN
SOUTHERN DIVISION

5 DOUGLAS WRIGHT,
6 Plaintiff,
7 -v- File No. 2:16-CV-12113
8 CORIZON HEALTH, INC., a Tennessee
9 Corporation, BETSY SPREEMAN,
DR. KEITH PAPENDICK, and
DR. STEVEN BERGMAN, in their
10 individual and official capacities,
11 Defendants.

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APPEARANCES:

THOMAS E. KUHN, P.C.

BY: Thomas E. Kuhn

615 Griswold

Suite 515

Detroit, Michigan 48226

On behalf of Plaintiff

5

CHAPMAN LAW GROUP

BY: Carly van Thomme

40950 W88

suite 120

BLOOMFIELD HILLS, MICHIGAN 48304
On behalf of Defendants, Complainants,

on behalf of Defendants Corizon Health, Inc., Dr. Rapoport, and

healer, the
Dr. Boraman

10 MICHAEL B DEAN

Assistant Attorney General

525 West Ottawa, 4th Floor

P.O. Box 30736

Lansing, Michigan 48909

I N D E X

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16	STEVEN BERGMAN, D.O.	
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22 EXHIBITS:

23 None submitted.

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1 Lansing, Michigan
2 October 5, 2017

3 * * *
4 S T E V E N B E R G M A N, D. O.,
5 a witness having been first duly sworn, was
6 examined and testified under oath as follows:
7 EXAMINATION

8 BY MR. KUHN:

9 Q Sir, can you state your full name for the record,
10 please?

11 A Sure. Steven with a v, Paul Bergman,
12 B-e-r-g-m-a-n.

13 Q Dr. Bergman, my name is Tom Kuhn. I represent the
14 plaintiff. This deposition is being taken
15 pursuant to notice and may be used for any purpose
16 allowable under the applicable court rules.

17 If there's anything that's unclear to you
18 or you don't understand what I'm trying to ask
19 please have me restate the question, okay?

20 A Yes.

21 Q Again, typically anyone involved with Corrections
22 we don't ask for personal information on the
23 record but rather an agreement or stipulation that
24 if we need you as a witness at trial that we can
25 serve you through the attorney for Corizon. Is

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1 that okay with you?

2 A That is okay. You bet.

3 Q All right. Thank you.

4 A few general background questions, sir.
5 Can you give me a brief chronology of your formal
6 education starting with high school. General
7 dates, degrees, programs, colleges, whatever.

8 A Sure. I graduated high school in 1970, Western
9 Michigan Christian High School in Muskegon. I
10 attended Calvin College from '70 to '74, received
11 a Bachelor of Science degree, premed. I began a
12 master's program at Western Michigan University in
13 1978, was not completed. I began medical school
14 at Chicago College of Osteopathic Medicine in

15 1980, graduating in 1984. Completed an internship
16 in 1985 and went into general practice, primary
17 care medicine at that point. I did subsequently
18 take the board exam and became board certified in
19 family practice. No other medical training after
20 that other than, of course, CME.

23 Q Sure. What nonmedical training have you had?
24 A Oh, I began work for a Master's in Biblical
25 Studies at Grand Rapids Theological Seminary in

1 2015.

2 Q Okay. And can you give me a brief chronology of
3 your professional career as a doctor.

4 A Sure. After graduating internship in 1985 I began
5 family practice and continued in family practice
6 until 2006. I took some time off and started
7 with -- I'm sorry, 2008, not 2006, and I started
8 with Corizon, then known as Prison Health
9 Services, PHS, in 2010, and I've worked for PHS,
10 subsequently Corizon, since that time.

11 Q And what roles have you had with PHS and then
12 Corizon?

13 A For the first 18 months I was an on-site physician
14 in Muskegon and following that I was promoted to
15 regional medical director in 2011 and have had
16 that position since then.

17 Q And what region are you responsible for?

18 A My region covers 13 prisons primarily in southwest
19 Michigan. I have -- I'm responsible for three
20 prisons in Muskegon, four in Ionia, two in
21 Carson City, one in Coldwater, and three in
22 Jackson.

23 Q And what do you do as a regional medical director?
24 A As a regional medical director I provide oversight
25 to the providers who work in each of those

0006 1 facilities and offer -- and also give medical
2 advice kind of as a second opinion or oversight
3 when medical issues come up that are difficult to
4 resolve or need additional information

Okay. And who do you report to?

6 A Okay. And who do you report to?
7 I report to Dr. Jeff Bomber, who's the State
medical director for Corizon.

8 0 Where is he located?

9 A His office is the same as mine in Lansing on
10 Millennium Drive.

13 A T have

14 Q What have you reviewed?

15 A I reviewed the medical record.

That's the entire electronic medical record for

17 Mr. Wright?

18 A I can't say I've reviewed the entire electronic
19 medical record but I reviewed those parts in which
20 I play a role.

21 Q And what parts were those?

22 A I was -- I was asked to review the medical care
23 that was given related to his knee injury by
24 PA Sperling and to review the utilization [REDACTED]
25 management request that had been done. I believe

0007 1 that started in approximately February of 2016.

2 Q What's utilization management?

3 A I'm sorry, excuse me?

4 Q What is utilization management?

5 A Utilization management is a process where
6 providers at each facility request permission to
7 do testing outside of the facility, things like
8 consults with specialists, perhaps imaging studies
9 like MRIs or CAT scans, ultrasounds, those kinds
10 of things. Anything that's done outside of the
11 facility requires approval from the utilization
12 management staff, which is a function of Corizon.

13 Q And where is the utilization staff located?

14 A They -- at that time they were all located at the
15 Millennium Drive office in Lansing.

16 Q What is the role of utilization management?

17 A Utilization management's role is to review requests that are sent to them from the providers
18 in the field and make decisions based on evidence-based medicine as to the next appropriate
19 test or treatment that would be indicated for a given patient in each situation.

23 Q Okay. So who -- who do they get these requests
24 from?

25 A The providers who work at each prison. It could

0008 1 be a physician or a mid-level, either a PA or a
2 nurse practitioner, who is doing the direct
3 patient care would make a request to the
4 utilization management team.

5 Q So how does that work?

6 A If a provider, again, either a physician or a
7 mid-level, is seeing a patient and through the
8 course of their history, physical, and treatment
9 feel like additional testing or specialty care
10 would be indicated they complete a request, which
11 we call a 407 request, and that is submitted to
12 the utilization management team. In that request
13 they lay out their reasons for wanting additional
14 testing or treatment and the utilization

14 testing or treatment and the utilization
15 management team evaluates that request based on
16 evidence-based medicine from sources such as [REDACTED]
17 UpToDate or InterQual and make a decision based on
18 that evidence-based medicine.

19 Q What does evidence-based mean?
20 A Evidence-based means that a group of physicians
21 meet on a regular basis. They evaluate
22 literature. They look to see if there is evidence
23 of a particular procedure or a particular testing
24 procedure is helpful and is useful and is
25 appropriate.

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1 Q And what's InterQual?
2 A InterQual is a computer-based system that looks
3 primarily at things like surgical procedures and
4 things like that and, again, looking at it from
5 a -- is there evidence that doing a particular
6 procedure at a particular time, is there evidence
7 that it's helpful or appropriate.
8 Q And what was the other thing that they looked at
9 besides the InterQual?
10 A UpToDate.

11 Q What is UpToDate?
12 A UpToDate is a computer and internet-based web
13 site. Again, it is dictated by a group of
14 specialists in all different areas of medicine.
15 These specialists get together and they look at
16 the literature and they come out with
17 evidence-based recommendations for different
18 procedures. They begin with the diagnostic
19 criteria that are necessary, followed by
20 appropriate testing and appropriate treatment and,
21 finally, appropriate follow-up.

22 Q So who is on the utilization management group?
23 A Well, there are a number of -- I'm not sure even
24 what their title is, I apologize for that, but
25 there are a number of people who are

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1 administrative assistants, I suppose, to enter the
2 data into the computer system and forward it to
3 appropriate people who evaluate the request and
4 then receive the answer and enter it back into the
5 electronic medical record.

6 There's also an RN staff of, I believe,
7 three, who have the ability to answer requests
8 based on protocol. There are certain things that
9 are just automatically approved based on those
10 protocols and they can process those.

11 Anything that's not approved by protocol
12 is forwarded to Dr. Papendick, who is the director
13 of outpatient utilization management.

14 Q Okay. And you indicated that there would be
15 people who evaluate the requests. Who evaluates
16 the requests?

17 A Well, if it's a request that can be evaluated
18 based on protocol the RNs will evaluate it and
19 approve it based on the protocol and if it's not a
20 protocol situation it goes to Dr. Papendick and he

21 evaluates it and makes a determination.
22 Q Okay. What does protocol mean?
23 A Protocol are criteria that are established so that
24 if a patient has a certain diagnosis, a particular
25 diagnosis, a particular group of symptoms, they

1 automatically will be approved to have a
2 procedure.

3 Q Are these written; are they in writing?
4 A I believe they are, yes.

5 Q Is there any protocol th

6 meniscus?
7 A I do not believe so.

8 Q Okay. So anything w

9 to go to Dr. Papendick; is that a fair statement?
10 If they're asking for an outside consult or a test
11 or anything related to a torn meniscus it's going
12 to go to Dr. Papendick; is that a fair statement?

13 A It's fair if we qualify it as I think you just
14 did, that if -- anything that would be done
15 outside of the facility, any requests for outside
16 evaluations or treatments, would go to [REDACTED]
17 Dr. Papendick, yes.

18 Q And how does he make

MS. VAN THOMME: Object to foundation.
You may answer.

Again, as we talked about

Again, as we talked about just a minute ago, he uses the established evidence-based medicine, UpToDate primarily. When it comes to the majority of his decisions he uses UpToDate. We also use the cancer guidelines, NCCN cancer guidelines, if

1 there's cancer involved. Those are the two
2 primary sources that he refers to.

3 Q (BY MR. KUHN): Now, UpToDate, this is some sort
4 of written record that they have?

5 A It's a computer-based, internet-based web site
6 that we can go to, and it's updated regularly.

7 The latest information, the latest literature, is
8 reviewed and recommendations are updated on a very
9 regular basis, at least quarterly, if not monthly.

Q Have you ever looked at the UpToDate data related to torn meniscus?

12 A I have.

13 Q Okay. And what kind of information is on there?

14 A I don't remember the exact information. I haven't
15 looked at it in a while, but it will talk about
16 the diagnosis criteria. It will talk about
17 imaging, x-ray versus CAT scan versus MRI, when
18 those are appropriate to get. It will also talk
19 about treatment options. Conservative treatment
20 is typically recommended first, as I recall.

21 Surgical treatment is recommended as a -- a
22 procedure that can be done if conservative

23 Dr. Papendick ATP'd the primary treating
24 physician's request for an orthopedic consult?
25 A Yes.
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1 Q How many other cases?
2 A Boy, I don't know off the top of my head.
3 Dr. Papendick probably reviews, I'm guessing, a
4 hundred consults a week or something, a hundred
5 requests a week or something. I don't know his
6 exact numbers, but I know he does a lot of them,
7 and I cover about a third of the patients in the
8 state, so, yeah, we've had lots of opportunities
9 over the years for him to ATP consults for
10 surgery.
11 Q Okay. And consults for imaging.
12 A Same.
13 Q Is there some record kept of the cases that
14 Dr. Papendick has brought to his attention?
15 A MS. VAN THOMME: Object to foundation.
16 I don't know the answer to that. Every case that
17 is brought to him is in the electronic medical
18 record for that patient. Whether -- I don't know
19 specifically what kind of log or record there is.
20 I know we see statistics on occasion. He approves
21 somewhere between -- somewhere around 85 percent
22 of requests get approved, 15 percent get an
23 alternative treatment plan. That varies. It's
24 been as high as 90 in some quarters.
25 Q (BY MR. KUHN): Okay. So you do see statistics
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1 of -- concerning what Dr. Papendick is doing.
2 A On occasion, yep.
3 Q And where do you get those statistics?
4 A From the utilization department. I don't know if
5 he creates those reports or if someone else does.
6 I don't know.
7 Q Do you know anyone else in the utilization
8 department other than Dr. Papendick and any other
9 individual you've listed already in this
10 deposition?
11 A No.
12 Q Where is the utilization department located now?
13 A The department is on the -- in the office on
14 Millennium, the same office that I have a cubicle
15 at. Dr. Papendick now works remotely, so he's not
16 physically located in the office any longer. I
17 believe he has a home office that he does that
18 from, although right now he's not working. He's
19 in the hospital.
20 Q Who is doing all the ATPing now?
21 A MS. VAN THOMME: Object to form.
22 Q Dr. Stacy is covering him at the present time.
23 Q (BY MR. KUHN): Who is Dr. Stacy?
24 A Dr. Stacy is another utilization management